

Current Challenges

- The Park City Dispatch Center's current 911 system is outdated and will need to be phased out in the next 12 months. We applied for and received a grant of \$248,211.60 from the Utah 911 Committee for funding for the new system. However, \$12,000 is not covered in the grant for the additional service line that provides 4 business phone lines and 2, 9-1-1 lines for the current & new system.
- Community outreach and encouragement for citizens and businesses to adequately prepare
- Funding for City building security projects
- Timely customer service with changing demand for services (inspections & enforcement)
- Resources for Fire Investigations
- 15% increase in the crime of theft last year

Action Plans

Industry Trends

- Maintaining and supporting professional emergency managers at the local level

New Opportunities

- Continue to integrate information technology in all areas of public safety
- 2013-2014 Operating Plan
 - Maintain and expand as able current our Comprehensive Emergency Management Plan
- 2013-2014 Capital Plan
 - Begin a funding plan for acquiring a Mobile Command Post (MCP)
 - Funding recommended for City building security recommendations
- 2013-2014 Targets for Action
 - Specific team training for distinct Emergency Support Functions (ESF)



- Long-Term Action Plan
 - Continue with implementation of all long-range strategic plans
 - Implementation of theft reduction & crime efforts

We strive to involve the community in the prevention/detection of criminal activity, the protection of life and property and the enhancement of our community's quality of life.

Desired Outcomes

We want a safe community with a police department that is effectively prepared for public safety emergencies. To accomplish these goals, we have identified the following desired outcomes to inform residents & visitors:

- **Preparedness:** actions that they can take to keep themselves and their families safe.
- **Prevention:** how to prevent or reduce crime and maintain quality of life
- **Education:** delivery of public safety services, prevention of crime and build mutually beneficial relationships
- **Response:** deployment of resources efficiently & effectively

Key Strategies

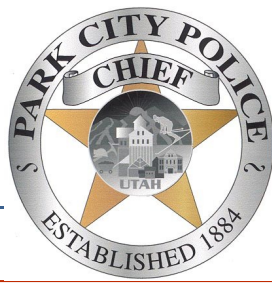
The following strategies have been identified as critical for achieving the Desired Outcomes:

- **Preparedness**
 - ⇒ Employee training
 - ⇒ Inter-agency cooperation
 - ⇒ Citizen & community training
- **Prevention**
 - ⇒ Community policing
 - ⇒ Traffic calming
- **Education**
 - ⇒ DARE
 - ⇒ Community awareness
- **Response**
 - ⇒ Criminal investigations
 - ⇒ Alcohol enforcement
 - ⇒ Code enforcement
 - ⇒ Natural or man-made disaster response
 - ⇒ Traffic engineering, education & enforcement

Community Vision

We work closely with the community to create partnerships that will address issues, solve problems and maintain our *quality of life*.





The State of Public Safety

The FBI Uniform Crime Report (UCR) indicates a downward trend in violent crime and property crime in Park City. Likewise, citizen surveys and benchmarked measures show that residents overall feel very safe in Park City. Residents rate the level of public safety services provided as excellent or good, which is similar or above ratings of other resort communities.

Core Indicators: PCPD Major Crimes Reported & Calls for Service

Color codes: tan-no change or statistically insignificant change; green-% decrease; red-% increase

MAJOR CRIME REPORTED	2009	2010	2011	% change
Rape	5	2	2	0
Robbery	5	3	1	67%
Burglary	64	34	30	12%
Theft	394	272	314	15%
Vehicle Theft	12	18	12	33%
Assault	86	72	64	11%
Fraud	99	67	59	12%
Crime totals	1005	853	844	1.06%
Police service calls	25,336	29,762	29,239	1.76%
Safety inspections	59,618	57,137	27,300	52.22%
NIMS classes	395	477	485	1.7%

Key Survey Data for Public Safety

SERVICES BENCHMARKS	Comparison to benchmark
Police services	Similar
Crime prevention	Much above
Traffic enforcement	Similar
Code enforcement	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar

2013-2014 BIENNIAL STRATEGIC PLAN

Service Quality					
Rate the quality of the following services in Park City:	Excellent	Good	Fair	Poor	Total
Police services	30%	51%	13%	6%	100%
Crime prevention	29%	53%	16%	2%	100%
Traffic enforcement	18%	43%	27%	11%	100%
Code enforcement (weeds, abandoned buildings, etc.)	12%	46%	28%	14%	100%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	18%	47%	28%	7%	100%

Community Safety						
Please rate how safe or unsafe you feel from the following in Park City:	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Total
Violent crime (e.g., rape, assault, robbery)	80%	16%	4%	0%	0%	100%
Property crimes (e.g., burglary, theft)	40%	47%	7%	5%	2%	100%

Recent Successes

Chief Carpenter elected vice president of Utah Chief's Assoc.
 Sergeant Robert Lucking selected as PC Employee of the Year
 Ed Clouse awarded Utah School Resource Officer of the Year
 PC Emergency Manager Hugh Daniels is one of five Certified Emergency Managers (CEM) in the state of Utah and one of only 1800 worldwide.
 Hugh also received the 2012 President's Award from the Utah Emergency Management Association (UEMA) for outstanding commitment and service as the UEMA Treasurer.
 Completion of the Automatic Aid Agreement with Summit County, SBWRD and MRWSSD
 Three Master Code Professionals in Building only 16 State wide
 Electronic Submittals of plans and moving all files to electronic files
 Significant reduction in crime in all categories, except theft

Savings & Efficiency

Spillman dispatch/records systems consolidation with the Summit County Sheriff's Office
 Special events security costs reduced by using officers from neighboring agencies to supplement assignments rather than relying on overtime assignments for PCPD officers
 EMPG grant recipient in 2011 of over \$16,000 and over the last four years over \$80,000
 Assistance from unpaid interns in emergency management studies with emergency management projects
 ICC Grant to represent Park City at ICC in Phoenix
 Files scanned into electronic format
 Using Smart Phones/ iPads to schedule inspections

