

Summit County & Park City Consolidate Public Safety Dispatch Services

Coalville, UT (August 31, 2017)—Over the past year, Summit County and Park City Municipal leadership have been working together to consolidate and streamline public safety dispatch services. The county and city both recognized that our communities would be better served—and public safety services would be executed more efficiently—by combining resources. Effective January 1, Summit County Sheriff's Office will provide dispatch services for all public safety agencies in Summit County, including Police, Fire, EMS, and Public Works.

Chief Wade Carpenter and Sheriff Justin Martinez issued the following joint statement:

"Our command staffs have collectively been evaluating the creation of a unified dispatch service for well over a year. By consolidating to form the Public Safety Communications Center, we will improve public safety communication, increase efficiencies and provide enhanced 911 dispatch operations, enabling us to be more responsive to requests from both our public safety agencies and the public. The overall safety and welfare of the residents and guests within our jurisdiction remains our primary focus."

Park City's Dispatch has historically acted as the liaison between the City's internal municipal divisions and community businesses, as well as key city, county, state, and federal agencies. This new partnership and consolidation will further strengthen interdisciplinary information-sharing while maintaining the same level of customer service excellence for all county residents and visitors.

Under the consolidated structure, fewer emergency calls will be transferred, resulting in a more efficient emergency communications system and a higher level of service. Additionally, police emergency communications will be simulcast on one channel, which will be accessed by local and state police agencies.

The Park City and Summit County Public Safety dispatchers are a dedicated team of public safety professionals who work daily behind the scenes to ensure our community receives outstanding customer service. We thank them for their ongoing commitment to our safety and security.

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