

Bill Print RFP Answer 10/21/2014

1. On pg. 19 of the RFP what is meant by "Data processing – 90 days of storage & viewing."

This is meant to describe the ability by Park City to view pdf or similar electronic documents that display the bill that was sent to a specific customer. This service need not be billed separately, but can be. Our vendor charges us per bill that we look up.

2. On pg. 19 of the RFP what is meant by "Secure downloading of Billing Statements monthly in the Eden Formant to Park City."

Park City was unclear here. This was meant to require the Vendor to provide for a secure method for Park City to transfer the Eden billing data to the Vendor. The cost for this secure method need not be bill separately, but can be. Our current vendor does not charge us for this service.

3. Is anything currently printed on the back of your bill?

No.