# ADP Workforce Now Quick Reference to Manager Self Service



#### Introduction

Welcome to ADP Workforce Now Employee Self Service. Through Employee Self Service, you can do the following:

- Read about your organization's news.
- Access resources such as forms, calculators, and company policies.
- View or update your personal and work-related information.
- Complete various manager tasks.

#### How to Use this Guide

This guide will help you get started using Manager Self Service. It describes the My Team menu options, the submenu options (activities), and the information that you may see, along with the actions that you may be able to perform.

#### **Important Note**

Depending on the features that your organization uses, you may not see all of the menu or submenu options that are included in this guide. In addition, depending on how your site is configured, the information that you see and the actions that you can perform may be different.

## **Menu Options and Activities**

The following tables list the activities for each menu option and describe the actions that you can perform for each one.

Activity

## **Your My Team Information**

MY TEAM REPORTS	
> My Team	Delegated Activities
Employment	Organizational Chart
Time Off	Policy Status
Personal Information	Team Calendar
Talent	
Time & Attendance	

Activity	Actions You Can Perform	
Delegated Activities	Add, delete, and edit the delegation of your activities to another person.	
	View activities that are delegated to you (past, current, and future).	
	Delegate a person's activities on his or her behalf; view and update those delegated activities.	
Organizational Chart	Chart Access your organizational chart.	
Policy Status	Check whether employees have acknowledged company policies.	
	View and download reports.	
	Generate a notification to employees who have not yet acknowledged a policy.	
Team Calendar	Access your calendar as well as that of your team and peers.	
	Request time off.	
	View your and your team's current, past, and projected time-off balances.	

## **Your Team's Employment Information**

MY TEAM REPORTS	
My Team	Employment Profile
> Employment	Time Position Info
Time Off	Employee Documents
Personal Information	Company Property
Talent	
Time & Attendance	

Employment Profile	View the employment-related information of employees who report to you and perform certain actions for the following sections on the Employment Profile page:	
	Position: Change who an employee reports to.	
	Status: Change an employee's status (leave of absence, termination, retirement, and death).	
	Regular Pay and Hours: Change an employee's rate of pay and hours.	
	Corporate Groups: Change an employee's business unit, location, home department, and union.	
	• Employment: View the employee type, associate ID, seniority, service, and retirement dates; change an employee's employee type.	
	Work Schedule: View and update schedule information.	
	Custom Fields: View and update custom information, if available.	
Time Position Info	View employees' setup information related to Time & Attendance, such as their assigned supervisor, pay class, and time clocks, if applicable.	
<b>Employee Documents</b>	View documents that employees upload to ADP Workforce Now.	
	Upload documents on behalf of employees.	
Company Property	Add, delete, and update information about company property that was issued to an employee.	
	<b>Note:</b> This is an example of a custom field that an organization can create and assign to an employee page. Your organization has the option whether to create this or other custom fields.	

**Actions You Can Perform** 

### Your Team's Time-Off Information

MY TEAM REPORTS	
My Team	Request Time Off
Employment	Time Off Balances
> Time Off	List Of Requests
Personal Information	Request Carryover
Talent	
Time & Attendance	

Activity	Actions You Can Perform	
Request Time Off	View your team's calendar, your peers' calendars, and your calendars. View an employee's time-off balances. Submit a time-off request on an employee's behalf.	
Time Off Balances	View employee time-off balances as of a specific date, including the following:	
	Carryover amount	Taken time
	Earned and adjusted amount	<ul> <li>Scheduled time</li> </ul>
		Future earned time
List of Requests	View and process employees' pending time-off requests.	
	View employees' time-off-request history.	
Request Carryover	View employees' accrued time that is eligible for carryover.	
	Submit a carryover request on behalf of an employee.	

## **Your Team's Personal Information**

MY TEAM REPORTS	
My Team	Personal Profile
Employment	Employee Profile
Time Off	Employee Notes
> Personal Information	Talent Profile
Talent	
Time & Attendance	

Activity	Actions You Can Perform	
Personal Profile	View the following information of the employees who report to you:	
	<ul> <li>Name</li> <li>Address</li> <li>Birth date (month and day only)</li> <li>Phone numbers</li> <li>Correspondence language</li> <li>Emergency contacts</li> <li>Custom Fields</li> <li>Note: You cannot update the information on this page.</li> </ul>	
Employee Profile	Generate the My Team Employee Profile Report.	
Employee Notes	Enter and maintain notes about an employee.	
Talent Profile	View and update the following employee information:	
	<ul> <li>Licenses and certifications</li> <li>Skills</li> <li>Languages</li> <li>Previous employers</li> <li>Training</li> <li>Education</li> <li>Memberships</li> <li>Note: Employees can also update this information in Employee Self Service.</li> </ul>	

#### **Your Team's Talent Information**

MY TEAM REPORTS	
My Team	Performance Reviews
Employment	Performance Goals
Time Off	Requisitions
Personal Information	Applications
> Talent	Compensation Dashboard
Time & Attendance	Compensation Notices

#### or

MY TEAM REPORTS	
My Team	Performance Dashboard
Employment	Performance Goals
Time Off	Requisitions
Personal Information	Applications
> Talent	Compensation Dashboard
Time & Attendance	Compensation Notices

Activity	Actions You Can Perform	
Performance Reviews or Performance Dashboard	<ul><li>Schedule employee reviews.</li><li>Release reviews to employees.</li></ul>	
Performance Goals	<ul><li>View organizational goals.</li><li>Create, assign, and update progress on team and individual employee goals.</li></ul>	
Requisitions	<ul> <li>Review existing job requisitions.</li> <li>Create a job requisition.</li> <li>Note: This activity is available only if your organization uses the Recruitment feature.</li> </ul>	
Applications	Access and review job applications.  Note: This activity is available only if your organization uses the Recruitment feature.	
Compensation Dashboard	Perform actions that are related to open compensation events. View historical compensation events.  Note: This activity is available only if your organization uses the Compensation feature.	
Compensation Notices	View compensation notices that are generated for and distributed to your employees.  Note: This activity is available only if your organization uses the Compensation feature.	

Note: If your organization uses ADP's Performance Dashboard, your talent tasks will differ.

### **Your Team's Time & Attendance Information**

MY TEAM		
My Team	Individual Timecard	Actual vs. Scheduled
Employment	Timecard Exceptions	Monthly Schedule
Time Off	Totals Summary	Holiday List
Personal Information	Group Timecard	Attendance
> Time & Attendance	Schedules	Quick Charge
	Schedule Templates	Manage Employee Hours

Activity	Actions You Can Perform
Individual Timecard	<ul> <li>Set your individual timecard preferences.</li> <li>Edit employee timecards.</li> <li>Create, edit, and delete time pairs.</li> <li>Determine in which department an employee clocked in or out.</li> <li>Review employee supplemental pay codes.</li> <li>View balances.</li> </ul>
Timecard Exceptions	View and resolve all timecard exceptions (warnings and errors) for your assigned employees.
Totals Summary	Review pay period and weekly totals by employee by pay code.
Group Timecard	Review all employee timecards to easily identify missed punches and absences.
Schedules	<ul> <li>Assign schedule templates to employees.</li> <li>Access editing pages to create, edit, and delete employees' daily schedules.</li> <li>Schedule employees' planned time off.</li> </ul>
Schedule Templates	Create and assign schedule templates to employees.
Actual vs Scheduled	View a summary of employee scheduled and actual work times by pay period.
Monthly Schedule	<ul> <li>View employees' schedules for a four-week period.</li> <li>Access editing pages to create, edit, and delete employees' daily schedules.</li> <li>Schedule employees' planned time off.</li> </ul>
Holiday List	View the holiday schedule.
Attendance	<ul> <li>View the following attendance information:         <ul> <li>Notifications</li> <li>Infraction levels</li> <li>Exceptions</li> </ul> </li> <li>Excuse employees' attendance exceptions.</li> <li>Record a corrective action.</li> <li>Rescind a corrective action.</li> <li>Delete a corrective action.</li> </ul>
Quick Charge	Add a Quick Charge.     View recent Quick Charge requests.
Manage Employee Hours	Track employee hours and Fair Labor Standards Act (FLSA) overtime for non-exempt employees.  Track hours of service for part-time employees who are approaching the Affordable Care Act (ACA) limits on weekly and monthly hours.

#### **Additional Resources**

To help you get started using Manager Self Service, see the following resources:

- Navigating in ADP Workforce Now for Managers, Supervisors, and Employees
- Manager Self Service Resource Guide

#### **Additional Resources**

To help you get started using Employee Self Service, see the following resources:

- Navigating in ADP Workforce Now for Managers, Supervisors, and Employees
- Employee Self Service Resource Guide

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